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www.cruiseweekly.com.au Thursday 19th October 2017

#### Scenic group gm

ANTHONY Laver has been appointed as group general manager, sales and marketing for the Scenic Group in the Australia/Asia Pacific region. He joins from DNSW, where he was gm marketing.



## Virtuoso cruise success

cruise is one of the fastest growing segments for the Virtuoso network in Australia, with the luxury-focused organisation recording a 31% increase in local cruise bookings this year.

The figures were revealed this

morning in Sydney by Virtuoso ceo Matthew Upchurch, who is in Australia this week for the annual Virtuoso Cruise Show, which has seen 350 travel advisers interact with 18 key suppliers in Sydney, Melbourne and the Gold Coast.

Upchurch said the boom was in part a reflection of the strong focus by upmarket cruise lines on the Australian market, with suppliers such as Silversea, Crystal, Regent Seven Seas Cruises, Oceania and more setting up direct offices down under.

Asia Pacific Virtuoso md Michael Londregan was very upbeat about the potential for cruise, saying a similar exceptionally strong level of growth is expected in 2018.

#### Cruise Weekly today

Cruise Weekly today features four pages of all the latest cruise industry news plus a front full page wrap from Oceania Cruises.



Virtuoso overall is a very strong producer of sales for the cruise lines, and has negotiated a range of exclusive value adds which have proven very popular.

Upchurch said another key success had been the opportunity for Virtuoso to share group allocations across its membership, with agents able to sell into combined blocks with guaranteed host cabins because of their overall buying power.

He said Virtuoso agents had hosted departures on 100% of all upcoming Crystal departures and 70% of Seabourn voyages.

Upchurch and Londregan are **pictured** above in Sydney today.

#### Oceania offer

OCEANIA Cruises is promoting an exclusive launch offer on its Europe and the Americas 2019 program.

For more details, see the **cover page**.

#### Ponant new office

PONANT'S Sydney arm will transition to a new office in North Sydney from 06 Nov to provide floor plan flexibility and to allow for further growth. The new address is G.01, 1

The new address is G.01, 1 Cassins Avenue, North Sydney.



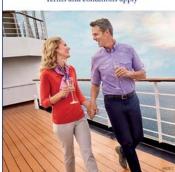


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Kimberley 2019: Sales for Luxury small ship Expeditions will open on 26th October 2017

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**W** E E K L Y

Thursday 19th October 2017

## 2017 CRUISE GUIDE

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## Celebrity Europe 2019



**CELEBRITY** Cruises has unleashed its 2019 program for Europe which will see five ships sailing in the region, including *Celebrity Edge*.

The season is open for sale and includes calls in 27 different countries, overnight stays in 16 cities and visits to more than 90 ports of call.

Three new ports make their debut for the line in the program,

Nauplion, Greece; Rijeka, Croatia; and Santa Margherita, Italy.

Edge's deployment in the Med includes a range of seven- to 11-night sailings from cities including Barcelona and Rome.

She will be joined in the region by Celebrity Infinity, Celebrity Constellation, Celebrity Reflection and Celebrity Silhouette.

Celebrity Edge's "Magic Carpet" is pictured - CLICK HERE for more.

## AIDA's world cruise



AIDA Cruises' AIDAcara was given a spectacular farewell when she sailed out of Hamburg earlier this week on the line's first world cruise.

The vessel has embarked on a 116-day sailing which will take her to 23 countries.

Her voyage includes Sydney and the Great Barrier Reef.

The vessel was farewelled on Tue with a fireworks display (pictured), which around 2,000 spectators watched from the banks of the River Elbe or tuned into watch live online.

#### Medallion rollout

PRINCESS Cruises has confirmed it will manage a "phased activation process" for the roll out of Ocean Medallion, which will debut on Regal Princess on 13 Nov.

"During the preview cruise period, which will run into Australian autumn 2018, we will activate Ocean Medallion features by adding in groups of staterooms in phases, rather than activating the entire ship at one time," Princess said.

It highlighted the extensive modifications to on board operations & that new training for crew was necessary.

#### Symphony early

**CONSTRUCTION** of Royal Caribbean Int'I's *Symphony of the Seas* is ahead of schedule and the line will take delivery of the ship three weeks early.

The company said the advanced delivery date on 22 Mar was "a result of experience and efficiencies garnered with STX France".

Res open tomorrow for three additional Med cruises, during which pax will have access to preview performances and a limited menu at HOOKED, with the remaining offerings to open for the previously announced inaugural sailings.







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## Agents' Med Journey



**AZAMARA** Club Cruises recently treated a group of agents to a seven-night Med cruise from Rome to Barcelona on *Azamara Journey*.

Hosted by Azamara's brand comms team and district sales manager, a highlight for the group was the White Night party on the pool deck and the grill buffet that accompanied it.

Pictured are: Richard Kaesler; Kelly Faircloth; Tim Faircloth, Ilovecruising; Kerrie Kaesler, MTA; Megan Hill, Cruise Express; Phoebe Lyons; Karine Tomlinson, Dreamlines; Wayne Tomlinson; Claire Pillans; Rob Shaw; and Cassandra Dowe, Azamara Club Cruises.

## More Crystal Getaways



**CRYSTAL** Cruises has released for sale additional shortened versions of existing itineraries departing next year.

Called "Crystal Getaways" by the company, the fresh offerings include eight abbreviated segments of *Crystal Serenity's* 2018 World Cruise voyages, exploring Southeast Asia, the South Pacific, South America, the Pacific Northwest and British Columbia, and the Caribbean.

The voyages range from four to 17 days in length.

Earlier this year Crystal Cruises released a collection of shorter segments of its cruises departing Aug-Dec (**CW** 01 Aug).

For more, CLICK HERE.

#### Agents win free cruises during PACM

**THE** prizes are rolling in for agents getting involved in Cruise Lines International Association's (CLIA) Plan a Cruise Month this Oct. Joanne Rothwell from itravel Surry Hills has won the first of four cruise giveaways and will take a trip to Tas on *Norwegian Jewel* next month while Helloworld Featherston Street Wellington in New Zealand claimed the first \$1,000 marketing cheque.

The second free cruise went to House of Travel Remuera, with the team choosing a three-night sailing on *Ovation of the Seas*.



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Find out what changes to the law might mean for the cruise industry in the October issue of *travelBulletin*.

## CLICK to read trave Bulletin



#### Silversea video

**SILVERSEA** Cruises has released a new marketing video showcasing its Couture Collection offering.

To view the promotional video, **CLICK HERE**.



A LONDON-BASED travel company is offering nine tourists the chance to visit what remains of the *RMSTitanic* on the floor of the Atlantic Ocean.

OceanGate Expeditions says that for a cool \$105,129, passengers can buy a seat inside a custom-built submarine and view arguably the most famous shipwreck on the planet.

"Fewer than 200 people have ever visited the wreck," said Stockton Rush, chief executive of OceanGate Expeditions.

The trip will involve descending more than two miles down to the ocean bed, taking approximately 90 minutes to reach the historical site.

Scientists estimate the *Titanic* may only have 15-20 years left before it disappears.

Passengers lucky enough to find Kate Winslet's 'Heart of the Ocean' diamond necklace may be able to recoup the price of the adventure.



#### Norwegian Sun and Jade retrofit

#### **NORWEGIAN**

Cruise Line has completed a retrofit of *Norwegian Sun* and *Norwegian Jade*, with the upgrades involving a new Exhaust Gas Cleaning system aimed at reducing the



company's environmental footprint.

The new exhaust system lowers sulphur oxide emissions, allowing for a cleaner plume of white steam.

The latest announcement from the company follows previous green retrofits for six of its other ships in 2014.

#### Lirica itinerary

**MSC** Cruises has unveiled a new enhanced itinerary for its *MSC Lirica* ship, offering passengers additional destinations during voyages to the East Mediterranean, starting Apr next year.

Highlights of the new addition include an exploration of the Greek islands of Mykonos, Crete and Corfu, as well as Dubrovnik in Croatia, and Bari, Italy.

Additionally, pax will be able to enjoy selected islands for longer periods of time.

#### **Princess culinary**

PRINCESS Cruises has announced its third annual Culinary Cruise Series will feature Miami-based chefs Brad Kilgore and Scott Linquist.

The departure will sail from 11-18 Feb on *Regal Princess* out of Fort Lauderdale.

During the seven-day
Western Caribbean cruise,
the chefs will participate in
cooking demonstrations,
Q&A sessions and cookbook
signings and pax will have
access to special menus in the
ship's restaurants and bars.

# ACA UPDATE with Jill Abel - CEO

#### **ACA** grows

WE ARE excited to see ACAs membership increase again this week with two more companies joining the ranks.

Erina Kilmore from neighbouring Australia Zoo attended the recent Conference on the Sunshine Coast and was excited to meet other members and hear about the work we do in the cruise industry. We were also grateful to the Zoo as sponsors of our Friday morning community breakfast which this year focused on the wonderful work being done by the Great Barrier Reef Foundation.

The Zoo has seen the opportunity to join the Association as a destination partner, eager to welcome and educate more visiting cruise passengers on the important work they do as a wildlife park with a key focus on conservation.

One state over in NSW, Sydney
Outback Tours has also signed on.
They are also focused on haloing

They are also focused on helping cruise travellers experience
Australia in a more authentic way.

They currently offer three day-tripper tours which explore Sydney and its beautiful beach and bushland surrounds. Their northern beaches tour showcases 21kms of our iconic Australian coastline from Manly to Palm Beach

A second tour takes in the wilderness of Ku-ring-gai Chase National Park including its aboriginal history and includes a cruise on their 50' catamaran. A third tour includes a self-drive option.

High quality attractions and tours are a critical part of our development as a sought-after cruise destination and we are delighted to continue to add members working in this area to our portfolio.

#### Riviera Travel doubles Australian sales

**NEWCOMER** to the Australian market, river cruise line Riviera Travel has doubled its Aussie sales figures for Aug and Sep this year, compared to the same period last year.

Riviera Travel's sales manager for Australia, Shelley Davey, said a big push targeting Australia since mid-2016 had paid off.

"Australian travel agents, in particular, have warmed to our set commissions, no-direct-booking policy, no discounting strategy and broader distribution channel steered by wholesalers Cruiseco and Cruise Traveller, which allows Australians to book a Riviera Travel river cruise through any travel agent," she said.

#### CRUISE

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