

These are extraordinary times, however all of us at P&O are looking positively toward the future.

As our valued Travel Agent partners you are at the heart of what we do.

You, more than anyone, understand the gravity of what is happening in the travel sector and we are standing with you during these challenging times.

A big thanks for your past, present and future support.

We look forward to working with you in welcoming guests back onboard soon

We will all get through this together.



# WEEKLY WEEKLY

cruiseweekly.com.au cruiseweekly.co.nz Thursday 16th April 2020

#### Cruise Weekly today

*Cruise Weekly* today features two pages of all the latest cruise industry news and a cover page from **P&O** *Cruises*.

#### Love P&O Cruises

**P&O** Cruises has penned a letter to the Australian and New Zealand travel communities, noting we are all in this together - head to the **cover page** to read.

#### Cruise Weekly poll

**CRUISE Weekly** is hosting a survey designed to assess the impact of COVID-19 on cruise inquiries and bookings both this year and into the future. All answers are de-identified

- CLICK HERE to take the survey.

## Princess pledges to support probe

**PRINCESS** Cruises has welcomed the NSW Government investigation into the *Ruby Princess* (*CW* yesterday), with the cruise line's President, Jan Swartz, confirming Princess would be a willing participant.

NSW Premier, Gladys Berejiklian, yesterday announced an unprecedented Commission of Inquiry into the ship's docking in Sydney last month, which led to the spread of coronavirus into the community as passengers disembarked without screening.

There are actually three probes under way - a coronial inquiry, a NSW Police "Strike force" involving 30 detectives, and the new Commission of Inquiry which will be led by prominent barrister Bret Walker SC and report back to the Government in 3-4 months.

Princess Cruises once again expressed its deep sadness over the impact coronavirus was



having across the globe. Swartz said the world had a common enemy in COVID-19, adding "this Commission of Inquiry is an opportunity for all to learn from this tragic event.

"There are no doubt important lessons to be learned as we seek to understand how the virus works and continue to adapt to a world with COVID-19," she said. "What happened on *Ruby* 

Princess reflected what was

happening in the world...even at the time the ship left Sydney, international flights were coming to Australia, the borders were still open and major sporting events were still being played to packed stadiums," Swartz added.

"This was an unprecedented global situation and everyone involved was no doubt making the best decisions they could at the time".

Swartz (**pictured**) said Princess had worked closely with Australian authorities over many years, building and investing in the local cruise sector.

"It is painful for Princess to be in a situation of potential conflict with those we work with and respect...we hope these inquiries will provide a basis for fair, open and positive discussions that will allow us all to learn more about this virus and rebuild connections between all of us."







How bad is cruising actually for the environment? Find out in the April issue of *travelBulletin*.

> CLICK to read trave<mark>Bulletin</mark>

# PORTHOLE

**"INSTEAD** of worrying about what you cannot control, shift your energy to what you can create."

Author Roy Bennet's words are what Quark Expeditions is using during this time of global pause on the cruise industry, in which it is taking time to further construction on the latest addition to its fleet, *Ultramarine*.

The company recently posted a video of how progress was coming along - view the video HERE.

#### **RCL founder dies**

**ROYAL** Caribbean Cruises (RCL) Founder Arne Wilhelmsen died on Sat, aged 90.

Wilhelmsen was lauded by RCL as "a constant influence on the company from its founding," serving more than three decades on its board.

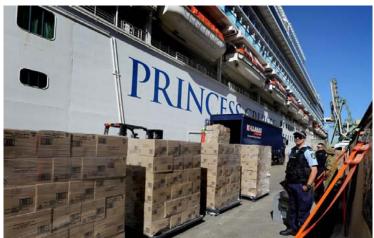
shout out to ...

Nominate someone who has

gone above and beyond and win

a voucher for yourself, and them!

### Kembla comes together



KOLLAROS & Co usually supplies Princess Cruises with its beverages, but yesterday made a rather special delivery to the beleaguered *Ruby Princess*, docked in Port Kembla.

Thursday 16th April 2020

The group took on the responsibility of delivering the hard work of the local community, led by local Nicole Dillon, putting together more than 1,200 friendship packages of chips, fruit, Tim Tams, Vegemite and other food and personal supplies, along with letters and

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Quark

Expeditions<sup>®</sup>

children's drawings. The packages (**pictured**) were brought to the ships via Kollaros & Co's boxes, pallets and truck.

#### APT deal w/ Govt?

**THE** Australian Government is aiming to settle the lawsuit from APT fighting the COVID-19 order banning all foreign-flagged vessels from Australian waters (*CW* 08 Apr).

Caledonian Sky is currently moored in Darwin, with the two sides having reached an in-principle deal to leave intact the determination from the Minister for Health Greg Hunt, with APT's vessel possibly being the exception.

"The case called for a just and humanitarian settlement," said Judge Angus Stewart, who adjourned the case until Fri, when it will resume if settlement talks fall apart. Border Force Commissioner Michael Outram has agreed

Michael Outram has agreed not to evict the ship until Tue.

#### Princess disembark

A NUMBER of Princess Cruises crew members have been let off in California after the month-long COVID saga.

104 crew members from Grand Princess and Star Princess disembarked yesterday in Los Angeles to be repatriated, with 101 of the crew heading to Los Angeles International for a charter flight to Mexico.

None of the crew members on the charter were sick.

#### Heritage halts

HERITAGE Expeditions has postponed five of its Russian voyages in the wake of the COVID-19 pandemic.

The cancelled cruises include the Russia's Ring of Fire voyage, the Sea of Okhotsk departure, Siberia's Forgotten Coast journey, and both of the The Northern Sea Route traverses.

#### Carnival optimistic

**CARNIVAL** Corp Chief Executive Officer Arnold Donald is optimistic the industry will bounce back quickly, pointing to "strong" booking numbers for 2021.

"We've had substantial bookings...bookings for 2021 are strong," Donald told CNBC.

"It's been devastating temporarily...travel is going to return, and when it does, we'll return with it.

"Social gathering at some point will return, and when it does, people will want to cruise," Donald said.



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*Cruise Weekly* is part of the Business Publishing Group family of publications.

**Cruise Weekly** is Australasia's leading travel industry cruise publication.

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