

HURRY, \$100 GIFT CARD & 20% OFF END 31 AUGUST!



BOOK EARLY & BE REWARDED.

In the spirit of our Partners First philosophy, we want to reward you for your support of NCL and help to grow your business.

FOR YOU	FOR YOUR CLIENTS
 \$100 GIFT CARD for every deposited booking*.	 SAVE 20% on all sailings from April 2021 and beyond*.
 GENEROUS COMMISSIONS We offer some of the best commissions in the cruise industry.	 BOOK RISK-FREE with our flexible cancellation policy.
 PROTECTED COMMISSION As part of NCL's Peace of Mind policy, your commission will be protected on fully paid bookings if they are cancelled*.	 FREE AT SEA Choose 2 free offers, including a free beverage package*.
 BOOK-A-BDM Connect with your BDM in a time and way that suits you.	 REDUCED DEPOSITS Save 50% on the deposit on all sailings*.
 LOCAL CONTACT CENTRE Our friendly and knowledgeable team are based in Sydney and are available Monday to Saturday.	 NCL'S PEACE OF MIND With Sail Safe, your clients can cruise safely with enhanced health & safety protocols.

PARTNERS-FIRST
NORWEGIAN CRUISE LINE

FOR MORE INFORMATION **CLICK HERE** OR **CALL 1300 255 200 (AU)** OR **0800 969 283 (NZ)**

*For more information on Partner Promotions visit trade.ncl.com/berewarded *Offers correct as at 12 August and are subject to change or withdrawal. Offers end 31 August 2020 unless extended. For full terms and conditions visit ncl.com



Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news and a front full page from **Norwegian Cruise Line**.

NCL reminder

NORWEGIAN Cruise Line's current 20% off deals expire Mon 31 Aug, with travel consultants also receiving a \$100 gift card for every deposited booking - see the **cover page** for details.

Congrats Pete!

AUSTRALIA'S own Peter Kollar from Cruise Lines International Association has been announced as one of three finalists in the Talent Development Award category of the 2020 Seatrade Cruise Awards.

Carnival releases sustainability report

CARNIVAL Corporation says it has achieved its 2020 sustainability goals, and has set new targets for the future, according to the cruise giant's 10th annual sustainability report, which was released overnight.

Chief Executive Officer Arnold Donald said while Carnival was currently facing the "unparalleled global pandemic" of COVID-19, it continued to strive to be an "exemplary corporate citizen, leaving the people and places we touch even better".

The report details a range of accomplishments over the last 12 months, including the delivery of *Costa Smeralda* which joins *AIDANova* as the only two cruise ships in the world powered 100% by liquefied natural gas.

2019 also saw Carnival appoint Elaine Heldwier to the newly created Chief Ethics & Compliance Officer executive

leadership role, while the company's Board of Directors established a new Compliance Committee to oversee the ethics and compliance program.

Carnival Corporation has now committed to a new carbon goal of 40% reduction in CO² emissions by 2030 (relative to a 2008 baseline, and has become the first cruise operator to join the Getting to Zero Coalition, a global alliance of companies across the maritime, energy, infrastructure and finance sectors committed to accelerating the decarbonisation of the international shipping industry.

Other commitments included reducing all non-essential single-use items including plastics on board Carnival ships by the end of 2021, with the first six months of the program cutting plastics by 80 million items.

Carnival Corporation is also

targeting a 10% food waste reduction goal across its entire fleet, and continues to implement food waste digester systems to reduce volumes discharged.

The company also undertook a range of community support activities, including work with governments and relief organisations following natural disasters such as Hurricane Dorian in the Bahamas.

Other measures included work on retrofitting the fleet with Advanced Air Quality Systems, supporting new fuel cell and battery technologies, and the further development of "vendor assurance processes" to ensure suppliers are in compliance with the overall Carnival Corporation Business Partner Code of Conduct and Ethics.

The full report is available at a new dedicated special website at carnivalsustainability.com.



TRAVEL DAILY AWARDS

NOMINATIONS ARE OPEN!

Hurry, nominations close Monday

Travel Daily wants to support the industry by honouring travel agents and suppliers for their work through COVID-19. Tell us who has gone above and beyond in these challenging times and how they have supported you.

Click here to nominate someone now!

More information at
awards.traveldaily.com.au

ACCC has changed its guidance around refunds - read how it will affect you in the August issue of *travelBulletin*.

CLICK to read

travelBulletin



NEW public transport infrastructure for any city is good news...unless it arrives as a public health and safety risk.

Sydney's new fleet of 10 ferries have been found to be unable to pass safely under two bridges on the Parramatta River as guests seated on the top deck may be hit in the head!

The new ferries were built in Indonesia and shipped to Australia, and are due to enter service later this year.

The Government merely said the ferry operator will "remove people" from the top deck before the ferry passes under the bridges.

RSSC Europe brox

REGENT Seven Seas Cruises (RSSC) has released a new Europe 2021 brochure, providing over 80 voyages to the Baltics, the Mediterranean and Northern Europe.

Offering free unlimited shore excursions in every port of call, highlights of the Europe 2021 brochure include *Seven Seas Splendor's* inaugural season in Northern Europe, which includes nine itineraries to the Baltics, Iceland and Norway.

RSSC is also exploring 15 new ports of call across Europe in 2021 including Chios, Dunkerque, Eskifjordur, Kaliningrad, Klaksvik, Igoumenitsa, Liepaja, Nordfjordeid, Oban, and Turku.

Carnival, P&O, Princess out

CARNIVAL Cruise Line, P&O Cruises and Princess Cruises have all confirmed they are extending their pause in cruising in Australasia through to Dec.

Both Carnival and P&O Australia are out until 02 Dec, while Princess will wait until 12 Dec.

Carnival's pause will see *Carnival Spirit* and *Carnival Splendor* voyages affected, with guests and travel agents who are impacted to be contacted, as will those affected by P&O's voyages on *Pacific Adventure*, *Pacific Aria*, *Pacific Dawn* and *Pacific Explorer*.

Princess announced yesterday it was cancelling *Pacific Princess'* 2021 Circle South America sailing which had been set to depart from Australia on 03 Jan, but the cruise line has now extended the cancellation to voyages aboard *Majestic Princess*, *Regal Princess*, *Sapphire Princess*, *Sea Princess* and *Sun Princess*.

In response to its cancellation, P&O has extended its flexible payment and cancellation policy P&O Assurance to 31 Jan 2021.

Guests can now cancel their booking for any reason up to 48 hours prior to the scheduled date of departure and receive a future cruise credit to the value of the fare paid.

P&O will make contact with guests and travel agents who are affected, with travellers entitled to a full refund or bonus onboard credit if they choose a future cruise credit.

All pax on select cruises such as the Melbourne Cup itinerary can opt to move their booking to the same time next year, and will also receive bonus onboard credit.

Cancelled Princess bookings that are paid in full can accept a special higher value future cruise credit, including 100% of the value of the cruise and an additional 25% bonus future cruise credit.

Credit can be used on any voyage through to 01 May 2022, with travellers seeking a refund able to do so by **CLICKING HERE**.

Requests must be received by 30 Sep.

Victory flexibility

VICTORY Cruise Line has announced a flexible booking policy for 2021.

As part of the new offer, guests who book a 2021 voyage by 30 Sep can receive up to US\$1,400 in savings when they pay in full.

Guests can also change or cancel their voyage up to 121 days prior to departure and receive a refund.

The policy is valid for future and existing 2021 reservations.

Pump it (softer!)

ATLAS Ocean Voyages' expedition ships are set to receive low-noise pump-jets.

The hydrojets will be supplied by Schottel and will be fitted aboard five of Atlas' ships that are currently under construction, set to launch in Jul.

The low-noise pump-jets are designed to not only provide enhanced comfort for travellers, but will also minimise underwater noise.



Cruise restart

WE ARE frequently asked when cruising will begin again, often by keen New Zealand cruisers.

New Zealand is an island nation, and a land of travellers and there is a pent up demand to travel.

We expected, in Auckland, that we would be leaving COVID level 3 today for the less-restrictive level 2, but that has been extended until the beginning of next week.

When this happens Aucklanders will be enthusiastically travelling again, if only for a day or perhaps for a longer skiing holiday in the South Island.

This enthusiasm for travel is why we continue to push for domestic travel to re-start as a forerunner for wider opportunities to bring in guests from other countries to visit.

The discovery of more cases of COVID-19 in Auckland and the subsequent imposition of more controls has slowed the process towards domestic cruising.

Planning for cruise ships to once again visit our ports still continues, but we will have to wait a little longer to see the suspension on cruising lifted.