



CUNARD

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your marketing
collateral

Explore the world,
in style.

Reduced fares~ ♦ From \$300 deposit per person# ♦ Complimentary gratuities>

plus

Complimentary on board spending money for Grill Suite guests^

Available until 31 March 2020.

QUEEN ELIZABETH

QUEEN MARY 2

QUEEN VICTORIA



Tauck-ing Aussie efforts up a level

TAUCK is enhancing its service and support of the Australian travel industry, opening a sales and service centre to provide 24-hour help to the market.

Operating five days a week from 06 Apr, the United States-based cruise-tour operator has also brought on board a Country Manager, David Clark (pictured), who will be charged with overseeing the company's sales, marketing, planning, and more.

Two new National Account Managers, Sarah-Louise Scales and Helen Eves, have also joined the team.

Scales, with prior work at Intrepid Group, will serve Victoria, Queensland, South

Australia, Tasmania and the NT,

Eves, who was previously with Holland America, will handle New South Wales, Western Australia and the ACT.

"We're thrilled to have David,



Helen and Sarah-Louise leading the charge for Tauck in Australia," said Vice President for Global Sales and Partner Relations Steve Spivak.

"Their combined experience and expertise – on both the retail and supplier sides, and with some

of the leading names in the travel industry – will be invaluable as we take our service and support in the Australian market to the next level."

Spivak also commented that the new hires will closely collaborate with the sales, marketing, reservations and finance teams at GSA Travel the World, who will continue to run a Sydney call centre with four specialists.

Tauck will also introduce a home-based phone support staffer in Sydney, as well as additional call centre operators in the United States and UK.

Tauck has been ramping up efforts in the Australian market of late, having begun pricing its product in Australian dollars, as well as printing dedicated brochures for the Australia and now publishing an Australian version of its website, at www.tauck.com.au.

Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news, a front cover wrap from **Cunard** plus a full page from

- Tauck

Cunard's style

CUNARD is encouraging travellers to explore the world in style, and is offering reduced fares, deposits from \$300 per person, and complimentary gratuities, available until 31 Mar.

Also on offer is complimentary onboard spending money for Grill Suite guests - a deal which Australians can now snap up for *Queen Elizabeth's* extended local season (**CW** Thu).

See the **front page** of today's issue **Cruise Weekly** for full details.

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PORTHOLE

P&O Australia's famous tiger is embarking on a new Dawn.
The much-loved feature (pictured with President Sture Myrmell and Senior Vice President Guest Experience Petter Little) has recently relocated to flagship *Pacific Explorer*, after having been a resident aboard *Pacific Dawn* for almost 30 years.

The tiger was found long ago in an antiques store, and made her debut aboard *Regal Princess*.
After being moved to *Dawn*, she initially took up residence in the Bengal Bar, before moving to the Dome.
She's now moved to *Explorer's* Black Circus venue, greeting guests as they prepare to take in a show.



Get Wild in Russia!



WILD Earth Travel is currently promoting a special deal for its journey in the Russian Far East. The Fire & Ice expedition travels from 01 to 16 Jun, and takes guests from Russia to Japan over 13 days, visiting the Kamchatka Peninsula and Kuril Islands aboard *Caledonian Sky* (pictured). Promising "spectacular scenery", an "array of wildlife", and the "native cultures known to only a few privileged visitors", an exclusive deal currently on

offer starts at £12,995 per person (A\$25,308) with a flight credit of £3,650 per person (A\$7,109). The cruise also offers Zodiac exploration, and is joined by an expert expedition team, which includes naturalists, marine biologists and ornithologists. To organise bookings and flights, contact Wild Earth Travel on 1800 107 715, or 0800 945 3327 in New Zealand. For more information, **CLICK HERE**.



CLIA UPDATE

with Joel Katz
MD, CLIA Australasia

DESPITE the challenges our industry is facing globally, there's been some good news recently from among cruise operators. With cruise lines diverting ships from Asia in response to COVID-19, several operators have announced new itineraries in other parts of the world - including our own region. This is great for travellers as well as the industry, especially at a time when tourism is facing difficult times. The extra deployments in Australia and NZ will help boost visitation and provide new economic opportunities for both countries - this is especially welcome in some of the regional communities impacted by bushfires. Most importantly, it's terrific news for cruise travellers who now have new options in this region - often at very competitive prices. It's a sign of the adaptability of our industry and gives us confidence in our long-term resilience.





SEABOURN



SIGNATURE SAVINGS EVENT

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BOOK BY February 28, 2020 to take advantage of our special offers including Complementary Upgrades, Shipboard Credits, Air Credits and more...
*Offers vary per sailing. See Terms and Conditions for details.



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Every Thu we publish our consumer newsletter - **Travel & Cruise Weekly** - sign up free at www.travelandcruiseweekly.com.au.



Travel Daily
travelBulletin
business events news
Pharmacy Daily

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10 days Oslo return

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Starting from **\$15,450***pp twin share | **\$21,635*** solo travellers

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TAUCK VALUE INCLUDES

- **TAUCK EXCLUSIVE** – Cruise with a BBC Earth wildlife filmmaker who shares his knowledge and stories
- **TAUCK EXCLUSIVE** – On-tour film vignettes custom-made for Tauck by BBC Earth natural history experts
- 7-night cruise aboard *Le Boréal*, accompanied by onboard naturalists who share their insights
- Two on-tour charter flights
- Shore Excursions to Arctic Norway's islands guided by expert naturalists, ornithologists, or oceanographers
- Two nights at Grand Hotel Oslo or Hotel Bristol in the heart of the city



[View Itinerary](#)

St. Petersburg & the Baltic Sea

12 days Copenhagen to Stockholm

Departing 14 June 2020 onboard *Le Dumont d'Urville*

Starting from **\$14,140***pp twin share | **\$19,759*** solo travellers

2021 departure dates available!

TAUCK VALUE INCLUDES

- **TAUCK EXCLUSIVE** – Special onboard lectures on a variety of topics related to the Baltic region by Tauck's experienced lecturer aboard every departure
- Two nights each in Copenhagen & Stockholm at premier city-centre hotels
- Privately guided visit through The State Hermitage Museum in St. Petersburg
- Special Russian cultural evening in St. Petersburg
- Exclusive private dinner at Stockholm's Vasa Museum



[View Itinerary](#)

The Panama Canal & Costa Rica

12 days Panama to San Jose (or reverse)

Departing 9, 16 & 30 Jan; 6 Feb 2021 onboard *Le Dumont D'Urville*

Starting from **\$11,090***pp twin share | **\$15,536*** solo travellers

TAUCK VALUE INCLUDES

- Tauck's experienced naturalist, Tauck Director and local guides join the cruise aboard ship, leading excursions ashore to enrich your experience of the jungle, water and flora & fauna
- Visits to Manuel Antonio National Park and Carara National Park in Costa Rica, the Darien and the San Blas Islands
- 7-night cruise aboard one of Ponant's new Explorer Class yachts
- Full small-ship transit of the Panama Canal with onboard commentary by a local expert
- 4 nights' hotel accommodations with guided sightseeing in San José & Panama City



[View Itinerary](#)

Tauck Value...
All this & More



Uncommon Access for Tauck Guests only



Unique Activities & Experiences included



One Upfront Price



Tauck Tour Directors averaging 10 years experience with Tauck

Contact our Inside Sales Team | **CALL 1300 732 300** | **VISIT tauck.com.au**

*Prices are per person in Australian dollars and are correct as at 26 February 2020. Prices are subject to availability and seasonal surcharges. Land Tours have other dates available for 2020, however price per person may differ than what is advertised. Prices for Norway's Arctic Adventure are based on Prestige Stateroom, Deck 4. Prices for St. Petersburg & the Baltic Sea are based on Prestige Stateroom, Deck 5. Prices for Panama Canal & Costa Rica 2021 are based on Deluxe Stateroom, Deck 3 for 30 Jan & 6 Feb '20 departure dates. 9 Jan & 6 Feb '20 departure dates operate in reverse, starting in San Jose and ending in Panama. Prices for itineraries listed within are for the departure dates listed. International airfares from Australia are not included. Change and cancellation conditions apply and will be advised at the time of booking. Lic 21A003774