



### Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news.

### Riviera health

NEW health protocols have been announced by Riviera Travel River Cruises in Europe.

The COVID-safe health & safety protocols have been formulated alongside the Chartered Institute of Environmental Health in the United Kingdom, and has also been informed by international health bodies.

“Our five-star river ships are already designed to be spacious and uncrowded, carrying less passengers than other river ships of the same size...our goal is for guests to enjoy their cruise and return home, happy and healthy,” said Riviera’s International Sales Manager Shelley Davey.

## Europe outlines safe cruise return

THE European Maritime Safety Agency and European Centre for Disease Prevention and Control have issued joint guidance on the gradual and safe resumption of cruise ship operations in the European Union.

The document outlines minimum measures expected to be implemented across the cruise industry, and applies to all ships calling at European Union and/or European Economic Area ports.

The guidance is divided into three parts - recommendations for ships & cruise lines, recommendations for member states, ports & terminals, and recommendations on elements on which parties should agree.

The document suggests a goal-based approach in the development of a COVID-19 management plan, following a tailor-made risk assessment by the cruise line.

Measures	Cruise ship operators	Staff	Passengers (incl. visitors)	Port auth
	During embarking, onboard and disembarking			During em and disemb
Provision of standard health promotion information	✓*	n/a	n/a	✓
Specific local risk communication**	✓	✓	✓*	✓
Implement strategies to avoid overcrowding	✓	✓	n/a	✓
Health screening (incl. thermal screening)*	✓	✓	✓	✓
Keep physical distancing (at least 1.5 meters and ideally 2 meters)	(if adopted)	(if adopted)	✓	(if adop
Respiratory etiquette	✓	✓	✓	✓
Use of face masks (if physical distancing cannot be maintained)	✓	✓	✓	✓
Hand hygiene	✓	✓	✓	✓
Enhanced cleaning	✓	✓	n/a	✓
Waste management	✓	✓	n/a	✓
HVAC** systems: apply proper maintenance and COVID-19 related revisions if needed	✓	n/a	n/a	✓

\*prominent display in various formats  
\*\*maintain awareness of current specific local risks communicated by health authorities  
\*pay attention and comply with instructions  
\*\*not recommended for implementation, due to the limited evidence for their effectiveness at prevention and control of COVID-19.  
\*\*Heating, Ventilation and Air Conditioning

It also suggests both parties establish their own procedures and a cooperative framework in case of a COVID-19 outbreak on board.

Measures proposed by the guidance (pictured) include communication of localised risks, overcrowding avoidance

strategies, health screening, physical distancing, use of face masks, hand hygiene, enhanced cleaning and more.

“Restoration is vital for the economy and has also an important social dimension,” the document notes - [CLICK HERE](#) to access.

*The*  
**ULTIMATE SALE**

MAJOR PRICE REDUCTIONS ON OVER 300 SAILINGS

For more details visit [OceaniaCruises.com](http://OceaniaCruises.com)

**Life CHOICE\***

includes:  
FREE Pre-Paid Gratuities  
plus choose one:  
FREE Shore Excursions  
FREE Beverage Package  
FREE Shipboard Credit

**BEST PRICE GUARANTEE**



OCEANIA CRUISES®

SAVOUR THE WORLD WITH THE FINEST CUISINE AT SEA® ABOARD OUR SMALL, LUXURIOUS SHIPS

[CLICK HERE TO LEARN MORE](#) OR CALL 1300 355 200 (AU) OR 0800 625 691 (NZ)

Visit [OceaniaCruises.com/terms](http://OceaniaCruises.com/terms) to find out more.

Keep your clients engaged  
and planning their next trip  
with *keep dreaming...*

Travel & Cruise  
Weekly

© Jackson Groves



**IT HAS** been so long since we cruised many of us have forgotten what life is like aboard a ship.

If you are hoping to remember, former cruise ship entertainer Sam Catling has just published his memoir, *Seems Like Smooth Sailing*, detailing what life is like bringing us joy on the high seas.

"I wanted to give people a behind-the-porthole look at cruising life, from the perspective of those who call the ships home," Catling explained.

"For those who can't physically cruise right now, my book provides the perfect escape to learn about what happens behind the closed doors of the ships they love so dearly.

"It's a wild industry and I'm so glad I had a chance to experience it!"

**CLICK HERE** for more on *Seems Like Smooth Sailing*.

## Viking raids a winner



**VIKING** has revealed the winner of its expedition trade training email series to be Mary Rossi Travel's Gai Campbell (pictured).

The Lindfield, NSW-based travel agent is the winner of a signature red Viking expedition parka.

Responding to the competition's question, "what sets Viking apart?" Campbell said, "the absolute WOW factor".

"Nothing has been left out on the new spectacular *Viking Polaris* and *Viking Octantis*," she said.

"Amazing auditorium, little yellow subs to RIBs for all guests to access, the Laboratory, five-star dining, cosy cabins with ceiling-to-floor glass and warm,

friendly areas throughout for all to enjoy.

"Dream Viking, sail Viking, live Viking to see the ends of the earth and the Great Lakes!"

Viking's second series of trade training emails commenced last week, providing an in-depth overview of Viking's new voyages on the Mississippi River and the line's upcoming purpose-built ship, *Viking Mississippi* (CW 15 Jul).

The cruise line also recently unveiled its World of Viking destination content hub, which functions as a one-stop-shop packed with destination information and inspiration - **CLICK HERE** to access.

## CLIA UPDATE



with Joel Katz  
MD, CLIA Australasia

Encouraging signs for cruise

**NEWS** that cruise operations are resuming on a limited basis in other parts of the world is encouraging.

Though it's early days, restricted ocean cruising is emerging in places including Germany, Norway, France and Taiwan, with strict health protocols in place, controls on passenger origins, and limited itineraries.

In Germany, for example, the cruise industry has worked closely with authorities to open the way for resumption, guided by the EU's "health gateways" protocols. It involves short cruises that begin and end in Germany, without visiting other countries, catering to citizens of Germany, Switzerland, and Austria.

When the time is right, a similar concept may provide a path to resumption in Australia, and CLIA is engaged with government agencies to ensure they understand the work cruise lines are doing to make this feasible.

By creating limited domestic itineraries for Australian residents only, with comprehensive screening and health measures in place, we see an opportunity to revive cruising while protecting Australia from outside infection.

As we've said before, we will be guided by governments and health authorities on the timing of a resumption, but we continue to work closely with medical experts around the world to ensure we have the best possible health measures in place when the time comes.



## More Confidence

**CRYSTAL** Cruises has introduced an upgraded Crystal Confidence 2.0, just three weeks after announcing the initial offering (CW 10 Jul).

The new initiative offers travellers a no-money-down, 90-day down payment window through to the end of 2023.

The policy is relevant across all brand experiences, including Crystal Cruises, Crystal Expedition, Crystal River and Crystal Yacht.



[cruiseweekly.com.au](http://cruiseweekly.com.au)  
[cruiseweekly.co.nz](http://cruiseweekly.co.nz)

Cruise Weekly is part of the Business Publishing Group family of publications.

Cruise Weekly is Australasia's leading travel industry cruise publication.

**EDITORIAL**  
Editor in Chief and Publisher – Bruce Piper

**Contributors** – Adam Bishop,  
Jasmine Hanna, Nicholas O'Donoghue,  
Myles Stedman  
[info@cruiseweekly.com.au](mailto:info@cruiseweekly.com.au)  
[info@cruiseweekly.co.nz](mailto:info@cruiseweekly.co.nz)

**ADVERTISING AND MARKETING**  
Sean Harrigan, Hoda Alzubaidi  
[advertising@cruiseweekly.com.au](mailto:advertising@cruiseweekly.com.au)  
[advertising@cruiseweekly.co.nz](mailto:advertising@cruiseweekly.co.nz)

**BUSINESS MANAGER**  
Jenny Piper  
[accounts@cruiseweekly.com.au](mailto:accounts@cruiseweekly.com.au)

Suite 1, Level 2, 64 Talavera Rd  
Macquarie Park NSW 2113 Australia  
PO Box 1010 Epping NSW 1710 Australia  
Tel: (AU) +61 2 8213 6350 or (NZ) 0800 799 220  
Tel: (Int'l) 1300 799 220

Every Thu we publish our consumer newsletter - *Travel & Cruise Weekly* - sign up free at [www.travelandcruiseweekly.com.au](http://www.travelandcruiseweekly.com.au).

Cruise Weekly is a publication of Cruise Weekly Pty Ltd ABN 73 123 041 485. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of the newsletter no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

