



### Cruise Weekly today

Cruise Weekly today features three pages of all the latest cruise industry news.

### Final resolution

**THE** beleaguered expedition ship *RCGS Resolute* is set to be sold at an auction in Curacao on Tue.

The ship sailed with Hapag-Lloyd Cruises as *Hanseatic* from 1993 to 2018, and was then chartered on an ill-fated long-term deal to One Ocean Expeditions, which resulted in the ship's arrest and detention in Buenos Aires late last year over "significant debt" (**CW** 18 Dec 2019).

The ship was also recently part of a bizarre incident after encountering a Venezuelan naval vessel on its way back to Europe (**CW** 06 Apr).

## CLIA warns worst may be to come

**CRUISE** Lines International Association (CLIA) Australasia has flagged job losses could reach 13,000 if Australia's cruise suspension (**CW** 25 May) continues beyond its current projected date of 17 Sep, and into the peak summer season (**CW** breaking news).

Research commissioned by the trade association has shown the suspension is also likely to cost Australia more than \$1.4 billion in lost economic activity by mid-Sep, which could balloon out a further \$3.8 billion if the suspension continues.

The study, conducted by analysts AEC Group, shows the shutdown has already resulted in an economic loss of almost \$500 million to the end of May, which would have cost almost 1,700 Australian jobs in the absence of the government's JobKeeper



program.

CLIA Managing Director Australasia Joel Katz (**pictured**) said the Association had backed calls for the JobKeeper scheme to be extended for travel agents and others in the travel industry.

"Cruise tourism is worth \$5.2 billion a year to the Australia economy and supports more than 18,000 jobs," Katz said.

"The suspensions that cruise lines and governments have enacted worldwide have been the right response as we confront COVID-19, but there is an enormous cost to those who make up the wider cruise community.

"There are many thousands of agents, tour operators, ports and destinations, technical support providers, and food and beverage suppliers who support the cruise industry and are suffering enormous financial stress."

Katz added cruise lines were working hard to develop extensive measures to uphold the health and safety of passengers and crew when the time is right to resume sailing (**CW** 21 Apr).

"The cruise industry is taking a wide-ranging and holistic approach to planning for COVID safety when sailing can resume."

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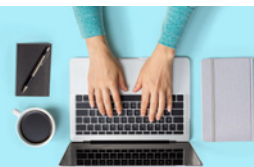
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## More canx cruises

**NORWEGIAN** Cruise Line Holdings (NCLH) this morning announced an extension of the global suspension of its voyages on Norwegian Cruise Line, Oceania Cruises and Regent Seven Seas Cruises through until 30 Sep.

The voyage cancellations exclude Sep Seattle-based Alaska voyages, but several cruises in Oct have also been cancelled including Canada and New England due to port restrictions.

The NCLH announcement follows updates from Celebrity Cruises, Cruise & Maritime Voyages and Holland America Line (HAL) which have all also extended their cruising pauses.

Cruise & Maritime Voyages will be out to 25 Aug, while Holland America and Celebrity will not sail until 20 Sep and 30 Sep respectively.

HAL's northern autumn departures in Vancouver, and early 2021 Hawaii itineraries have all been cancelled, which will affect trips aboard *Eurodam*, *Koningsdam*, *Maasdam*, *Noordam*, *Volendam* and *Westerdam*.

Those who had paid in full will automatically receive a 125% future cruise credit of the base cruise fare paid, while those who have not will receive a future cruise credit of double the amount of the deposit paid for the cruise; a refund option is also available.

Celebrity's cancelled sailings include those scheduled to visit Denmark between 01 Aug and 30 Sep.

The cancellations follow the Danish Government's continued port closures for all cruise ships.

Cruise & Maritime Voyages noted despite the current situation, it was hopeful *Vasco da Gama* would still come to Australia for her summer 2020/21 cruise season.

## Cruising promotes health



**SYDNEY** Harbour on Mon played host to one of the first industry events following the

lifting of COVID-19 restrictions, in recognition of Men's Health Week aboard the Journey Beyond Cruises luxury yacht.

The event featured an address from ex-NRL player for the Balmain Tigers Wayne Wigham, whose undiagnosed depression forced him to retire from the game at 27 years of age.

Wigham, who has a decade-long association with the Black Dog Institute, highlighted the need for greater awareness of depression and anxiety which impacts approximately five million Australians, doing so to the backdrop of Journey Beyond's newest product (**CW** 03 Feb).

**Pictured** are David Reeves, Ride The World Motorcycle Tours; Richard Taylor, The Travel Industry Hub; Craig Owens, Journey Beyond; Walter Nand, Ride The World Motorcycle Tours and Wigham.

## APT updates

**APT** has implemented a number of new measures to elevate its health and hygiene protocols on its river and Adriatic coastal cruising programs.

Enhanced pre-boarding processes will be implemented for all guests, as will the disinfecting of passenger luggage prior to loading, personal protective equipment for ship personnel, and regular hand sanitisation required while aboard.

All crew will receive professional health and hygiene training, in addition to their escalation practice training, while all public areas and outside railings are disinfected regularly.

All air-conditioning filters will be cleaned and disinfected on each embarkation day before rooming takes place, all buffets will be served by crew, public toilets on board will be closed, masks will be available on request, and all buses and private transfer vehicles will be cleaned and wiped with hospital grade disinfectant before each use.

## Ports Aus appt

**PORTS** Australia has named Margie Borbouttis as its new Policy & Operations Director.

Taking over from Ash Sinha, who has held the position since 2016, Borbouttis will be charged with meeting with industry members and government affiliates and running Ports Australia's working groups.



JobKeeper extension is vital

**WHILE** other Australian businesses are reopening after the COVID-19 lockdowns, the travel industry still faces a difficult path ahead.

Agents in particular are suffering greater uncertainty than other businesses and need a vital extension of Govt assistance.

Cruise Lines International Association (CLIA) has been in close contact with the Australian Government throughout this crisis, and this week provided a submission to Treasury outlining the economic importance of the cruise industry and reasons why the JobKeeper scheme must be extended for travel agents and the wider travel industry.

Economic analysis commissioned by CLIA has shown the suspension of cruise operations in Australia has already resulted in an economic loss of almost \$500 million to the end of May, which without JobKeeper would have cost almost 1,700 jobs.

If the cruise suspension continues beyond its current date of 17 Sep and into the summer peak, the loss is forecast to climb a further \$3.8 billion and place another 13,000 jobs at risk.

Despite perceptions that cruise lines come from overseas, our industry has a very big and longstanding presence in Australia, supporting workers from travel agencies to food and wine suppliers.

We continue to lobby Canberra to ensure the significance of the cruise community is understood, and supported through this crisis.



Discover how cruise lines are facing the new challenge of increased hygiene measures in the June issue of *travelBulletin*.

**CLICK to read** **travelBulletin**



**IT'S** pretty clear the COVID-19 pandemic has not dampened enthusiasm in the Land of the Free, with the first ever Great Lakes Pirate Festival to go ahead in Michigan on Sun.

Festivities will feature a "pirate cruise" aboard mock pirate ship *Good Fortune*, which is operated by local ferry company Star Line Mackinac Island Hydro-Jet Ferry.

The party will also feature a rave at the Mackinaw City Dock, pirate trivia, food and drinks, and a live DJ playing pirate music, as well as Talk Like a Pirate and Dress Like a Pirate competitions.

Entry is cheap, at just one bucan-er.

## Crystal Australasia changes



**CRYSTAL** Cruises has confirmed the details of its new sales arrangements in Australia, following the shutdown of its former dedicated local office (**CW** 09 Apr).

Parent company Genting Cruise Lines, which also operates Dream Cruises, will look after Crystal, with Genting Sales Managers Natalie Freeman and Andrew Loving to now also work with Australian travel advisors on the Crystal Cruises brand, which will be headed up by regional Vice President Sales & Marketing Brigita Devries.

Crystal Senior Vice President Marketing & Sales Carmen Roig announced the changes, which follow the departure of former Senior Vice President & Managing Director Australasia Karen Christensen.

New Zealand travel advisors will work with Inside Sales Manager Aaron Eilers, while Marketing Manager Leonie Fraser will be the primary contact for the brand's marketing, media and public relations enquires.

**Pictured:** *Crystal Endeavor*.

## Carnival repat

**CARNIVAL** Cruise Line and the Panamanian Government have partnered to organise crew transfer for repatriation.

The cruise line is working closely with the Maritime Authority, the Ministry of Foreign Affairs, Ministry of Maritime Affairs and the Ministry of Health to allow for the safe and efficient transfer of *Carnival Miracle* crew across the Isthmus of Panama via bus to join *Glory* on the other side of the country's coast.

## Let's get exploring!

**QUARK** Expeditions has updated its "let's get back to exploring" policy.

New features include a halved deposit, an extension of the "pay in full and receive an additional 10% discount" promotion, a lifetime future travel refund credit guarantee, in-market discounts of up to 30% on select seasons, and a comprehensive health and safety strategy.

Travellers can also cancel for any reason up to 48 hours before embarkation with no cancellation or rebooking fees.

Part-commissions can also be claimed upon deposit - **CLICK HERE** to see more.



This month Cruise Weekly has partnered with Celebrity Cruises to give you the chance to WIN a free cruise for two people onboard *Celebrity Solstice* departing Sydney.

Just like you, we're dreaming of seeing new shorelines on the horizon. Until then, we want to ensure you are looking after yourself because a little bit of self-love goes a long way!

How to enter:

1. Snap your best wellness selfie (whatever that means to you)
2. Post the shot in *Celebrity's Trade Facebook Group*
3. Include the hashtags #ModernLuxury and #CruiseWeekly

The most creative entry which features both hashtags will win!

