



## Quantum Singapore season extended

ROYAL Caribbean International's *Quantum of the Seas*' Singapore season (CW 04 Dec 2020) has been extended until Jun.

*Quantum* (pictured) will remain in Singapore for at least another four months, following the success of its safe cruises pilot program.

Now available for bookings for locals only, the two-, three- and four-night Ocean Getaways will continue to operate with mandatory coronavirus testing, reduced sailing capacity and strict physical distancing measures.

"We are thrilled to announce the extension of the sailing season and look forward to having guests experience first-hand our signature cruise vacation that has wowed local cruisers already, with many booking repeat visits," said Director APAC Angie Stephen. "Our close partnership with



the Singapore Government has played an instrumental role in the success of these pilot cruises, and we remain committed to safeguarding the health and safety of our guests and crew during these additional sailings."

The extension of Royal Caribbean's season in Singapore follows a similar move by Dream Cruises, which is also successfully operating highly popular COVID-safe voyages out of the Lion City (CW 08 Feb).

### Carnival delays

CARNIVAL Cruise Line has extended its pause in Australian departures on *Carnival Splendor* through to 28 Jun and *Carnival Spirit* through 12 Sep.

The cruise line has had to establish a revised schedule for its 2021 dry docks, which has unfortunately resulted in the extended delay for *Carnival Spirit's* return.

Booked guests and travel advisors are being notified directly of the cancellations and their options for a future cruise credit and onboard credit package, or a full refund - call 13 31 94.

### Cruise Weekly today

Cruise Weekly today features four pages of all the latest cruise industry news plus a full page from **Hurtigruten**.

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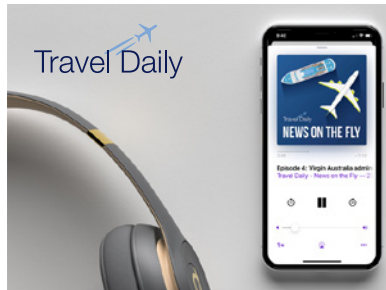


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Travel Daily

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## Murray River brochure update

**MURRAY** River Paddlesteamers has updated its itineraries and 2021/22 brochure for cruises aboard *Emmylou*.

The cruise line has updated all of its two-to-six-night itineraries, with the longest option now including four on-shore tours.

With all six-night cruises having already been booked out for 2021, a new departure has also been added, leaving 15 Nov.

Murray River Paddlesteamers will not be printing any hardcopy brochures for *Emmylou*, but the program is available on its website **HERE** in a PDF, or **HERE** via Issuu.

The cruise line also recently introduced complimentary drinks on all its cruises (**CW** 11 Jan).

## Adv Canada cans season

**SMALL** ship expedition cruise operator Adventure Canada has cancelled its entire 2021 season in the wake of Canada's 12-month cruise ban extension (**CW** 05 Feb).

The cruise line's Chief Executive Officer Cedar Swan (**pictured**) said it supported the government's decision "out of respect for the health and wellbeing of all involved, particularly that of our valued community hosts".

"It is a privilege to travel in the incredible regions that we do, and we are committed to doing so responsibly," she added.

Swan noted Adventure Canada's approach had the cruise line in a solid position to weather the disruption the pandemic has had on the travel industry, and would be able to offer a full suite of expeditions next year, together with its partners and the commitment of the travel



community.

"We care deeply about the places we travel to and the people who travel with us, all of whom we consider part of the extended Adventure Canada family," she said.

"The safety of our guests, community partners, expedition team, and crew is of utmost priority."

The Canadian ban applies to any cruise vessel carrying 100 or more people.

## Royal Caribbean Creative deal

**ROYAL** Caribbean International sailings will draw bonus onboard credit for bookings made in Feb through Creative Cruising.

The deal is available on the wholesaler's range of rail & sail packages with Royal Caribbean, including the Great Southern & South Pacific trip, the South Australia to South Pacific journey, and the Tropics & Great Southern voyage, with prices leading in from \$2,958 per person, twin share.

A wide range of close-to-home-sailings departing Sydney or Brisbane from Oct 2021 to Apr 2022 are available as part of the offer.

Terms and conditions apply, and to book visit [www.creativecruising.com.au](http://www.creativecruising.com.au) or call the reservations team on 1300 362 599.





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next escape

## Happiness guaranteed



**RIVIERA** Travel River Cruises has launched its Holiday Happiness Guaranteed program in Australia, allowing travellers to book with peace of mind and a guarantee of happiness.

The flexible customer care policy offers Australians free changes to new bookings, a faster cancellation & curtailment protection process, a best price promise and a happiness guarantee.

Bookings made before the end of the month may be changed once for free up to 45 days before departure for any reason under the new Holiday Happiness Guaranteed customer care policy, and if a traveller is not able to travel specifically due to COVID-19, the booking can be changed at no charge with as little as 24 hours notice.

Riviera Travel's best price promise means if a cruise is reduced after booking, the cruise line will also reduce the price for the booked traveller.

The happiness guarantee also stipulates if a traveller is not happy by day two of their cruise, Riviera will refund the cost, assist them to make changes to their airline ticket to return home early, and pay the change fees, as well as any airfare increase.

Riviera International Sales Manager Shelley Davey, said the cruise line knows there is pent-up demand for river cruising in Australia but understands there is trepidation to secure available cabins in advance - fear it will hopefully put paid to with its latest policies.

Davey also said Riviera wants to reassure Australian travel advisors it is in full support of them, with a no direct booking policy, meaning the cruise line is now represented in Australia and New Zealand by Travel The World (CW 14 Jan), whose Business Development Managers are already showcasing the product to agents in New South Wales, Victoria, Queensland and SA.

### Love is in the air with Cunard Line

**CUNARD** Line's Valentine's Day sale started yesterday, with fares leading in at \$299 per person.

Savings of up to 40% are available as part of the sale, with guests able to choose from a selection of two-, three-, four- and five-night sailings aboard *Queen Elizabeth* between Sydney, Melbourne and Adelaide from Dec 2021 to Jan 2022.

The sale runs until Wed, and for more, [CLICK HERE](#).

### Crystal cancels *Symphony* to Jun

**CRYSTAL** Cruises has cancelled *Crystal Symphony's* voyages through to Jun.

All affected guests and their travel advisors will be contacted directly with details of the cancellation, along with their compensation and rebooking options.

Crystal said it encourages all affected guests to contact their travel advisor to assist them in selecting a future voyage(s), with the cruise line's voyage collection able to be reviewed at [crystalcruises.com](http://crystalcruises.com).

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Travel Daily



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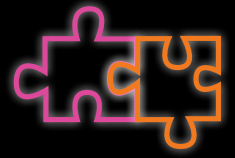
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**GOLD** Coast locals after a real ocean experience should probably plan a cruise, after the local council affirmed a decision not to build any ocean pools in the tourism enclave.

Having been covered once before in this column (**CW** 19 Oct 2020) the ocean pools had been put forward to provide safer swimming opportunities for tourists - an issue of prominence lately, with three drownings in the Gold Coast in the last week.

A recent report delivered to the Council found that the cost of installing just one pool would cost about \$10 million, and would draw maintenance costs of \$200,000 every year, despite a life-span of roughly 20 years.

Transport & Infrastructure Committee boss Pauline Young said there was a number of reasons the Council knocked the pools back, such as the costs involved and the topography of the coastline.

## A Princess for 20 years



**PRINCESS** Cruises is celebrating its longest-serving sales representative, Business Development Manager Rachaelle Tyrell, who last week notched up her 20-year milestone with Carnival Australia.

Tyrell has become the company's longest-serving sales representative, having commenced her role in 2001.

She has been representing Princess exclusively since 2013, having started out with Cunard Line as Regional Sales Manager

NSW/ACT/QLD, before serving as Carnival Australia's Business Partnership Manager.

"I can say hand on heart that the last two decades have skipped by in a flash," Tyrell remarked.

"It has been a privilege to work with the dedicated and award-winning team at Carnival Australia and Princess Cruises.

Tyrell said she was passionate about her role and supporting the travel advisor community, and was now lucky enough to call most of them friends.

"I've seen first-hand how much the cruise industry has grown and how loyal our cruise guests are.

"I'm proud to have played a role in contributing to the growth of cruise with Princess basing ships in Australia year round."

Tyrell has sailed on more than 50 cruises, even becoming engaged to her husband aboard Cunard's *Queen Mary 2*.

She is **pictured** second from right with the team from itravel Carlingford.

NEW ZEALAND  
CRUISE ASSOCIATION  
He Waka Eke Noa

**NZCA  
UPDATE**

with Kevin O'Sullivan  
CEO, NZCA



Domestic cruising hope dashed

**IT WAS** nearly underway after many months of planning by Ponant – the expedition cruise ship *Le Laperouse* was about to reach New Zealand and begin to cruise in our waters.

It was about to take Kiwis to wild unspoiled places in their own country that most would never have seen; as well as calling in to more familiar towns.

The first voyage was due to leave Auckland on Waitangi Day weekend.

It should have been an exciting time to bring cruise back to New Zealand, promising some relief to our hard done by tourism industry, desperate for income.

But it didn't happen. The Ministry of Health said everything was fine, however the Minister of Immigration and his department disagreed, sifting through the crew members and deciding some were essential and others were not.

That last-minute decision has cost the country dearly, not just in lost revenue, but in lost trust.

It was something that could have been resolved with a little bit of goodwill and flexibility.

Instead *Le Laperouse* was sent away and we are all worse off for that action.

Our gov't must do better.

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