

CLIA congratulates all the winners of the 2022 Cruise Industry Awards

Large Cruise Agency of the Year Australasia

IGNITE TRAVEL GROUP

Small Cruise Agency of the Year Australia

BICTON TRAVEL

Small Cruise Agency of the Year New Zealand

YOU TRAVEL BETHLEHEM

Online Cruise Agency of the Year Australasia

CLEAN CRUISING

Broker of the Year

New Zealand

SHARON O'BRIEN Live Breathe Travel

Mobile/Home Based Agent of the Year

MEGAN CATTERALL itravel

Cruise Consultant of the Year New Zealand

JANINE MALLON Zest4Travel

Cruise Consultant of the Year

Australia

SHERON KONIG
Travel Associates Rockhampton

Rising Star New Zealand

MARISE BARRETT helloworld Strandon

Rising Star Australia

CLAREES PURKISS

Cruise Travel Centre Green Hills

Cruise Champion
Australasia

ROBYN SINFIELD

Home Travel Company

Cruise Line Champion

Australasia

SHAUN KAVANAGH

Princess Cruises

Cruise Month Promotion of the Year

Australasia

HUNTER TRAVEL GROUP & MTA - MOBILE TRAVEL AGENTS

Network Cruise Promotion of the Year Australasia

HOUSE OF TRAVEL, NEW ZEALAND

Agent/Agency Cruise Promotion of the Year Australia

MY CRUISES

Agency/Agent Cruise Promotion of the Year New Zealand

BON VOYAGE CRUISES & TRAVEL

Media Award Australasia

MICHAEL FERRANTE

Media Cruise Champion

BRUCE PIPER

Business Publishing Group

Hall of Fame
Australasia

STEVE ODELL







cruiseweekly.com.au cruiseweekly.co.nz Monday 13th Mar 2023

CLIA Awards celebrate cruise revival

THE 20th Cruise Lines International Association (CLIA) Australasia Awards on Sat (*CW* breaking news) celebrated the sector's renaissance in Australia, and honoured some of the stars of the cruise community.

Close to 500 people gathered to celebrate excellence, and the role of the travel trade in cruise's ongoing return to prominence in the region.

Held at Luna Park Sydney, the gala dinner and presentation night was hosted by actor Tim Campbell, and involved 18 awards for travel agencies and individuals from across Australia and New Zealand (see the cover page).

Top winners on the night included Sheron Konig of Travel Associates Rockhampton, named Australia's Cruise Consultant of the Year, Robyn Sinfield of Home Travel Company, named 'Cruise Champion', and Bicton Travel,

awarded Australia's Small Cruise Agency of the Year.

CLIA's local Managing Director Joel Katz said this year's awards helped cap off a strong summer revival for cruising in Australia.

"Travel agents across our region have shown incredible determination over recent years, and these awards help celebrate their resilience and their passion for cruising as we sail into a new era," Katz said.

"As cruising builds on its global renaissance, these awards pay thanks to the Australasian travel trade for its part in our success."

A highlight honour was the induction into the CLIA Hall of Fame of past Chair and former regional head of Oceania Cruises & Regent Seven Seas Cruises Steve Odell, who was recognised for his stewardship of cruise and his role in the sector's success over more than three decades

(see page 3).

Tasmania travel industry figure Robyn Sinfield was also honoured, being named "Cruise Champion" for her long-time leadership within the Australian cruise community.

Katz also presented a nevergiven-before, off-program "Cruise Champion award for Media", conferred on *Cruise Weekly* Publisher Bruce Piper.

"Given the exceptional circumstances we've all faced over recent years, we'd like to give a one-off salute to one of our industry's most tireless advocates," Katz said of Piper.

"He used his position as an industry authority to help amplify our voice and to give credibility to our message.

"He never paused, he helped keep us together, he kept the home fires burning."

More on page 2 and 3.

Cruise Weekly today

Cruise Weekly today features three pages of all the latest cruise industry news, plus a cover page from Cruise Lines International Association and a full page from Viking.

Viking sale ending

VIKING'S Explorer Sale ends soon, with cruisers encouraged to book a 2023, 2024, or 2025 voyage before prices increase.

The Sale concludes at the end of the month, and is offering a saving of up to \$9,000 per couple on Viking's river, ocean, and expedition collection.

Viking's Flexible Booking Deposit also allows cruisers to take advantage of the cruise line's special offers to book their future voyages with the freedom to change their plans - see page 4 for more info.

THEY CAN'T SELL IT IF THEY DON'T KNOW IT!

Destinations and Suppliers – update travel advisors with training modules on the

Travel Daily Training Academy hub

Packages start at \$3500

ONE module with up to 6 lessons.

For more information email: training@traveldaily.com.au





⊗-WEEKLY

CRUISE CLIA celebrates its first post-COVID Awards

Monday 13th March 2023

THE 20th Cruise Lines International Association (CLIA) Australasia Awards on Sat (see page 1) celebrated the sector's renaissance in Australia, and honoured some of the stars of the cruise community, as close to 500 people gathered in Sydney to celebrate excellence within the industry.

Held at Luna Park, the gala dinner and presentation night was hosted by actor Tim Campbell, and involved

18 awards recognising the role of the travel trade in cruise's ongoing return to prominence in the region.

Top winners on the night included Clean Cruising, which took home the Online Agency of the Year award; House of Travel, which was gonged for its Network Cruise Promotion of the Year; and joint champions of the Cruise Month Promotion of the Year category, Hunter Travel Group and MTA Travel.

See a full spread of the suited-and-booted winners below.



THE Clean Cruising team celebrate their win as Online Agency of the Year - Australasia.



JEFF Leckey and Celeste Ryall from House of Travel, winner of the Network Cruise Promotion of the Year - Australasia category with Damian Borg from Norwegian Cruise Line.



RYAN Taibel from Carnival Australia presents trophies to the joint winners of the Cruise Month Promotion of the Year, Australasia category, Barry Downs from Hunter Travel Group and Rhona Rodgers from MTA Travel.



CRUISE Weekly's Bruce Piper with his surprise Media Cruise Champion award, alongside Cruise Champion, Robyn Sinfield from Home Travel Company and CLIA Australasia MD Joel Katz.





KATHRYN Robertson from Carnival Australia presents the Cruise Consultant of the Year - New Zealand award to Janine Mallon from Zest4Travel.



ALICE Ager from Uniworld Boutique River Cruises presents Broker of the Year - New Zealand to Sharon O'Brien from Live Breathe Travel.



MARISE Barrett, Helloworld Strandon - winner of the Rising Star, New Zealand category with Amy Williams from sponsor, Cunard.



NICOLE Costantin from

Explora presents the

Cruise Champion award

to Robyn Sinfield from

JOHN Willson from First Travel Group with Lydia Hatton from YOU Travel Bethlehem, winner of Cruise Agency of



MEGAN Catterall from itravel receives the Mobile/Home-Based Agent of the Year - Australia award from Regent Seven Seas Cruises' Elsa McLean.



THE Cruise Consultant of the Year - Australia award was won by Sheron Konig from Travel Associates Rockhampton, pictured with Anton Loeb from sponsor Carnival Cruise Line.



Monday 13th Mar 2023

TRAINING ACADEMY



A SOUVENIR has cost a cruise ship traveller more than \$3,000 for breaching Australia's biosecurity laws.

One traveller's undeclared coconut from their Pacific cruise holiday cost them \$3,300, after they brought the fruit in from New Zealand.

The traveller was not just attempting to bring the coconut in through the **Brisbane International Cruise** Terminal; they were also carrying two live plants, seed pods, a betel nut, mustard sticks, shells, coral, and dried plant materials.

Reidy joins MSC

MSC Cruises has welcomed **Business Development** Manager Brenton Reidy. Based in Adelaide, the new recruit will have responsibility for his home state, as well as Victoria, Tasmania, and Western Australia.

He will strengthen MSC's presence in these key markets, the cruise line said, and build on the work done by his fellow BDMs Bronwyn Knight and Shannon Morgan, who have been caretaking these states.

Reidy joins MSC with a wealth of cruise and travel industry knowledge, most recently working as a BDM for Stuba and G'day Parks, as well as Carnival Cruise Line.

Odell honoured at CLIAs

Cruise Lines International Association (CLIA) Awards (see page 1 and 2) saw Steve Odell join the Hall of Fame.

In front of almost 500 guests at the 20th Cruise

Industry Awards in Sydney, Odell, pictured with CLIA's local Managing Director Joel Katz, was announced as the 17th member of the Hall of Fame by the Association's local Chair and Norwegian Cruise Line Vice President & Managing Director APAC Ben Angell.

The former regional CLIA Chair was recognised by Angell for his leadership role in the industry for more than three decades.

"Steve has been a superb ambassador for the cruise industry and has held senior management roles for several cruise brands across the contemporary, premium and luxury cruise sectors," Angell said, as he inducted his former Norwegian Cruise Line Holdings (NCH) Colleague into the Hall of Fame.

"He has always championed the industry, and from the very start of his career has been highly respected by his peers, both in cruise and in the travel agent community."

"We're all incredibly grateful for generosity and leadership, and we know that he will continue

to be an important friend and mentor for so many of us."

Odell, who recently departed his role as head of Oceania Cruises & Regent Seven Seas Cruises, thanked a number of former colleagues, including fellow Hall of Famer Ted Blamey, and former colleagues Angell, Karen Christensen, Lisa Pile, and Jason

"Thank you again to everyone," Odell said.

"My heart has been in this industry for nearly 40 years, it continues to be a very important part of my life...I'll always be an ambassador."

Katz also paid tribute to Odell, as a dedicated ambassador for the Association and the wider Australian cruise community, both as a past Chair and Executive Committee Member.

"Steve has always been eager and available to share his knowledge and experience selflessly, for the good of the industry as a whole," Katz said.

"During a 20-year involvement in CLIA he has always been available to provide guidance and insight, and we are a stronger organisation for his contribution."



Current ports of call in Australia and New Zealand.

QA

SYDNEY Pacific Adventure	13 Mar
MELBOURNE ms Noordam Queen Mary 2 Europa	13 Mar 14 Mar 14 Mar
PORT ADELAIDE Pacific Explorer Seabourn Sojourn	13 Mar 13 Mar
PENNESHAW Seabourn Odyssey Seabourn Sojourn	13 Mar 14 Mar
PORT LINCOLN Seabourn Odyssey	14 Mar
BRISBANE Quantum of the Seas	14 Mar
TOWNSVILLE <i>Europα</i> 2	14 Mar
BROOME	aa Mar

Coral Princess 13 Mar Coral Adventurer 14 Mar BURNIE 13 Mar Europa 14Mar

Noordam **HOBART Coral Expeditions** 14 Mar

Coral Discoverer 13 Mar DARWIN 14 Mar

Viking Orion CHRISTCHURCH **Grand Princess**

PORT ARTHUR

WELLINGTON

Norwegian Spirit 13 Mar **Grand Princess** 14 Mar

DUNEDIN Viking Mars

FIORDLAND Ovation of the Seas

14 Mar

13 Mar

13 Mar

CRUISE

cruiseweekly.com.au cruiseweekly.co.nz

Cruise Weekly is part of the Business Publishing Group family of

Cruise Weekly is Australasia's leading travel industry cruise publication.

FDITORIAI

Editor in Chief and Publisher - Bruce Piper Associate Publisher - Anna Piper Senior Associate Editor – Adam Bishop Associate Editor - Myles Stedman Contributors – Janie Medbury, Matthew Wai info@cruiseweekly.com.au

ADVERTISING AND MARKETING

Sean Harrigan, Hoda Alzubaidi & advertising@cruiseweekly.com.au advertising@cruiseweekly.co.nz

BUSINESS MANAGER Jenny Piper accounts@cruiseweekly.com.au Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: (AU) +61 2 8007 6760 or (NZ) 0800 799 220 Tel: (Int'l) 1300 799 220

Every Thu we publish our consumer newsletter -Travel & Cruise Weekly - sign up free at www.travelandcruiseweekly.com.au.



Cruise Weekly is a publication of Cruise Weekly Pty Ltd ABN 73 123 041 485. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of the newsletter no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

info@cruiseweeklv.co.nz



EXPLORER SALE ENDS SOON

BOOK YOUR CLIENTS' 2023, 2024 OR 2025 VOYAGE BEFORE PRICES INCREASE

The Viking Explorer Sale ends on 31 March, which means you only have a few weeks left to book your clients on a 2023, 2024 or 2025 voyage at these exceptional prices. Once this sale ends, our prices will increase so don't miss out on saving your clients up to \$9,000 per couple on a collection of river, ocean and expedition voyages.

Plus, our Flexible Booking Deposit allows your clients to take advantage of our special offers to book their future voyages with the freedom to change their plans. With only a \$1,000 per person* deposit required to secure their booking, if your client wishes to change their travel plans, we will refund their deposit in the form of a future cruise voucher.

DON'T DELAY, SALE ENDS 31 MARCH 2023 AND WILL NOT BE EXTENDED.



For more information contact your Commercial Manager or email agents.anz@vikingcruises.com

138 747 VIKING.COM MYVIKINGJOURNEY.COM/AGENT