





cruiseweekly.com.au cruiseweekly.co.nz Wednesday 29th July 2020

Cruise Weekly today

Cruise Weekly today features two pages of all the latest cruise industry news.

Riviera health

NEW health protocols have been announced by Riviera Travel River Cruises in Europe. The COVID-safe health & safety protocols have been formulated alongside the Chartered Institute of Environmental Health in the United Kingdom, and has also been informed by international health bodies.

"Our five-star river ships are already designed to be spacious and uncrowded, carrying less passengers than other river ships of the same size...our goal is for guests to enjoy their cruise and return home, happy and healthy," said Riviera's International Sales Manager Shelley Davey.

Europe outlines safe cruise return

THE European Maritime Safety Agency and European Centre for Disease Prevention and Control have issued joint guidance on the gradual and safe resumption of cruise ship operations in the European Union.

The document outlines minimum measures expected to be implemented across the cruise industry, and applies to all ships calling at European Union and/or European Economic Area ports.

The guidance is divided into three parts - recommendations for ships & cruise lines, recommendations for member states, ports & terminals, and recommendations on elements on which parties should agree.

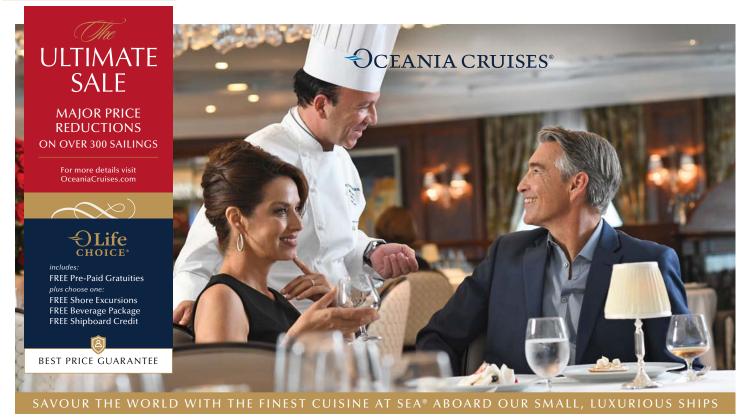
The document suggests a goal-based approach in the development of a COVID-19 management plan, following a tailor-made risk assessment by the cruise line.

Measures	Cruise ship operators	Staff	Passengers (incl. visitors)	Port auti
	During embarking, onboard and disembarking			During em
Provision of standard health promotion information	✓*	n/a	n/a	-
Specific local risk communication ^{††}	1	1	✓*	1
Implement strategies to avoid overcrowding	1	1	n/a	1
Health screening (incl. thermal screening)*	(if adopted)	(if adopted)	✓	√ (if adop
Keep physical distancing (at least 1.5 meters and ideally 2 meters)	,	-	-	-
Respiratory etiquette	·	1	-	·
Use of face masks (if physical distancing cannot be maintained)	1	-	-	-
Hand hygiene	-	1	1	1
Enhanced cleaning	1	1	n/a	1
Waste management	1	1	n/a	1
HVAC** systems: apply proper maintenance and COVID-19 related revisions if needed		n/a	n/a	1

It also suggests both parties establish their own procedures and a cooperative framework in case of a COVID-19 outbreak on board.

Measures proposed by the guidance (pictured) include communication of localised risks, overcrowding avoidance strategies, health screening, physical distancing, use of face masks, hand hygiene, enhanced cleaning and more.

"Restoration is vital for the economy and has also an important social dimension," the document notes - CLICK HERE to access.



CLICK HERE TO LEARN MORE OR CALL 1300 355 200 (AU) OR 0800 625 691 (NZ)

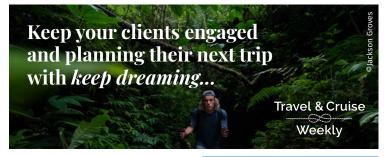
Visit OceaniaCruises.com/terms to find out more

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prominent uisping in valuus tormas.
"maintain awareness of current specific local risks communicated by health authorities
"pay attention and comply with instructions
not recommended for implementation, due to the limited evidence for their effectiveness at prevention and control of COVID-19.
'Heading, Ventilation and Air Conditioning



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IT HAS been so long since we cruised many of us have forgotten what life is like aboard a ship.

If you are hoping to remember, former cruise ship entertainer Sam Catling has just published his memoir, Seems Like Smooth Sailing, detailing what life is like bringing us joy on the high seas.

"I wanted to give people a behind-the-porthole look at cruising life, from the perspective of those who call the ships home," Catling explained.

"For those who can't physically cruise right now, my book provides the perfect escape to learn about what happens behind the closed doors of the ships they love so dearly.

"It's a wild industry and I'm so glad I had a chance to experience it!"

CLICK HERE for more on Seems Like Smooth Sailing.

More Confidence

CRYSTAL Cruises has introduced an upgraded Crystal Confidence 2.0, just three weeks after announcing the initial offering (CW 10 Jul).

The new initiative offers travellers a no-money-down, 90-day down payment window through to the end of 2023.

The policy is relevant across all brand experiences, including Crystal Cruises, Crystal Expedition, Crystal River and Crystal Yacht.

Viking raids a winner



VIKING has revealed the winner of its expedition trade training email series to be Mary Rossi Travel's Gai Campbell (pictured).

The Lindfield, NSW-based travel agent is the winner of a signature red Viking expedition parka.

Responding to the competition's question, "what sets Viking apart?" Campbell said, "the absolute WOW factor".

"Nothing has been left out on the new spectacular Viking Polaris and Viking Octantis," she said.

"Amazing auditorium, little yellow subs to RIBs for all guests to access, the Laboratory, fivestar dining, cosy cabins with ceiling-to-floor glass and warm,

friendly areas throughout for all

"Dream Viking, sail Viking, live Viking to see the ends of the earth and the Great Lakes!"

Viking's second series of trade training emails commenced last week, providing an in-depth overview of Viking's new voyages on the Mississippi River and the line's upcoming purpose-built ship, Viking Mississippi (CW 15 Jul).

The cruise line also recently unveiled its World of Viking destination content hub, which functions as a one-stopshop packed with destination information and inspiration -**CLICK HERE** to access.



Encouraging signs for cruise

NEWS that cruise operations are resuming on a limited basis in other parts of the world is encouraging.

Though it's early days, restricted ocean cruising is emerging in places including Germany, Norway, France and Taiwan, with strict health protocols in place, controls on passenger origins, and limited itineraries.

In Germany, for example, the cruise industry has worked closely with authorities to open the way for resumption, guided by the EU's "health gateways" protocols. It involves short cruises that begin and end in Germany, without visiting other countries, catering to citizens of Germany, Switzerland, and Austria.

When the time is right, a similar concept may provide a path to resumption in Australia, and CLIA is engaged with government agencies to ensure they understand the work cruise lines are doing to make this

By creating limited domestic itineraries for Australian residents only, with comprehensive screening and health measures in place, we see an opportunity to revive cruising while protecting Australia from outside

As we've said before, we will be guided by governments and health authorities on the timing of a resumption, but we continue to work closely with medical experts around the world to ensure we have the best possible health measures in place when the time comes



CRUISE

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